



TERMS AND CONDITIONS/ POLICY.

1. Payment and Cancellation Policy:

a) A deposit of 30% of the total tour cost is required at the time of booking to secure your reservation. The remaining balance must be paid no later than 14 days before the tour departure date.

b) If you cancel your tour booking:

- 14 or more days prior to departure: 25% of the total tour cost will be forfeited
- 14-7 days prior to departure: 50% of the total tour cost will be forfeited
- 7 days or less prior to departure: 100% of the total tour cost will be forfeited

2. Itinerary Changes:

a) We reserve the right to modify the tour itinerary and substitute hotels, transportation or other tour services if necessary. b) We will make every effort to provide comparable or superior services if changes are made. c) We are not responsible for any expenses or damages resulting from itinerary changes, including but not limited to airline tickets or other travel arrangements.

3. Health and Safety:

It is your responsibility to inform us of any pre-existing medical conditions that may affect your participation in the tour. b) We reserve the right to refuse participation in the tour to anyone who is not in good health or whose physical condition could be hazardous to themselves or others. c) We are not responsible for any injuries, illnesses or damages that may occur during the tour.

4. Travel Documents:

It is your responsibility to ensure that you have all necessary travel documents, including but not limited to passports, visas, and vaccination certificates. b) We are not responsible for any expenses or damages resulting from your failure to obtain or provide the necessary travel documents.



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5. Insurance:

a) We strongly recommend that you purchase travel insurance to protect against unforeseen circumstances, including but not limited to trip cancellation, medical emergencies, and lost or stolen luggage. b) We are not responsible for any expenses or damages resulting from your failure to purchase or provide proof of travel insurance.

6. Limitation of Liability: a) We are not liable for any damages, expenses or losses resulting from acts of God, war, terrorism, strikes, theft, accidents, or any other cause beyond our control. b) Our liability for any damages, expenses or losses shall be limited to the total amount paid for the tour.

By booking a tour with us, you acknowledge that you have read, understood, and agree to these terms and conditions.



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